Michael Ion, MSc

github.com/mionisation

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Experience Software Engineer (Contract), Direct Line Group - London, UK - Oct 2020–Jun 2021

- Work on data pipelines, processing financial information and customer data: Ingestion and processing of legacy database deltas into AWS Glue with pySpark jobs
- Stripe integration: Bulk ingestion of customer credit card data into Stripe API
- Microservices: REST endpoints to ingest and process insurance data: API Gateway + Lambda
- Automated batch jobs: Conversion of financial data between JSON, XML and "BACS" fixed-width data. Workstreams included Premiums, billings, direct debits, claims, incidents, financial reports
- <u>Utilised</u>: Python, pyspark, BDD/TDD, bash, AWS Services: Lambda, Glue, S3, Athena, Dynamo, CloudFormation, CodePipeline, API Gateway

Data Engineer (Scala/Python), ClearScore - London, UK - Feb 2020-Oct 2020

- Credit Report Events: Porting data processing logic from AWS Lambda into microservices (Scala)
- **Zendesk metadata ingestion:** End-to-end implementation, testing and deployment of an app that consumes metadata from a Zendesk API and ingests it into a data lake
- Enhancing "Nested Tracking" gateway: Enhancing nested data processed in a microservice
- End-to-end Integration Tests: Ensuring data sent to API is ingested correctly, BDD with Pytest
- Airflow workflows: Adding new spark jobs using airflow operators to extract credit offer data
- <u>Utilised</u>: Scala, Python, SQL, Terraform, Spark, Jenkins, AWS: S3, Lambda, Kinesis, Redshift

Software Engineer (Data), Hive - London, UK - Jan 2019-Jan 2020

- **CRM Project:** Delivering real-time data pipelines of IoT devices and their usage for CRM / Marketing related purposes; leveraging Kafka Streams and Scala
- **Data Lake:** Ingestion of IoT hub data with Kinesis. ETL and Curation according to business requirements using Scala + Spark/Glue from IoT Hubs into S3 Data Lake. Instantiating needed infrastructure using Terraform modules.
- Automation of batch feeds of usage data on <u>hivehome.com</u> and mobile apps from Adobe Omniture using S3-event triggered Lambdas written in Python, sending monitoring data to Cloudfront.
- Writing CI/CD pipelines for Jenkins, scaling/monitoring K8s instances with kubectl.
- <u>Utilised</u>: Scala, Python, SQL, Kafka Streams, Spark, SBT, Jenkins, Kubernetes, Terraform, AWS: S3, Lambda, Kinesis, Athena, Redshift

Data Engineer in Supply Chain, Intern; Amazon, Luxembourg; May 2017–Nov 2017

- **Transfer Tool:** Designed algorithm to pick transfers maximising inventory selection. It generated +10 million inventory transfers during the launch of new warehouses in the UK + EU. Python + Redshift
- VIP Dashboard: Tracked performance of inventory optimisation model with PDF export. R Shiny
- **Root cause dashboard:** Visual analytics tool to investigate root causes for badly placed inventory
- Automation of internal site usage with Java/Selenium, SQL code generators for common queries
- Reporting / SQL queries for quantitative analysis of supply chain systems performance; close collaboration with operations research scientists, business analysts and BI teams
- <u>Utilised:</u> Python (Plotly, Dash, Pandas), Redshift, Oracle, Bash, R (+Shiny), HTML/CSS, Java + AWS SDK, PostgreSQL, Selenium, Excel

Education Technical University of Vienna; Vienna, Austria – Diploma study (MSc) in Business Informatics, 2019 Technical University of Vienna; Vienna, Austria – BSc in Computer Science, 2016

- Master Thesis: Designing and Evaluating a Recommender System for Board Games
- Published Research Paper at RecSys Conference: https://dl.acm.org/doi/10.1145/3341105.3375780
- Coursework: Adv. Software Engineering, Software Testing, Business Intelligence, Econometrics,...